

NEOWARE

OPEN MANAGEMENT

EZREMOTE MANAGER. THE MOST ROBUST THIN CLIENT MANAGEMENT SOFTWARE WITH FLEXIBILITY AND CHOICE.

Neoware ezRemote Manager is the most robust, enterprise-class management tool for thin clients. Based on open, industry-standard protocols, it is now compatible with three of the industry's top network management softwares – IBM Tivoli, Microsoft Systems Management Server 2003, and Altiris Deployment Solution – through Neoware's Open Management. Only Neoware provides the flexibility that allows you to choose the most robust, most scalable management tools to manage Neoware thin client appliances, as well as PCs, servers, and other devices.

CHOICE OF ADMINISTRATIVE PRIVILEGES FOR ADDITIONAL SECURITY

ezRemote Manager has two modes of access for additional security: Administrator (full, unrestricted access) and Support (restricted access that allows shadowing and configuration viewing but not access to configuration changes). All you need is the right password.

**ZERO-TOUCH REMOTE CONTROL**

Remotely configure and control all Neoware thin clients as if you were sitting at the device – zero-touch – from anywhere in the world. You can make changes one-at-a-time or en masse, the choice is yours.

**INSTALLS IN SECONDS**

ezRemote Manager installs in seconds, without the need for other, complex, third-party components. Download the file, install it, and get to work.

**WORKS OUT OF THE BOX – NO SCRIPTS REQUIRED**

Out of the box, ezRemote Manager handles your most demanding management tasks without having



to write or edit scripts. Since ezRemote Manager has been designed for administrators by administrators, ease of use and ease of access is the first consideration. Of course, if you need to get into customized scripting, ezRemote Manager lets you do that, too.

CLONE WITH THE WIND

Clone all your configurations – from one Neoware thin client to another or from one to a thousand. Best of all, with Neoware's Windows XPe, you can clone the entire build, including installed applications. And with ezRemote Manager, it's all out of the box so you don't need to write scripts before you can get started.

**TOUCH OR NO-TOUCH, IT'S YOUR CHOICE**

With ezRemote Manager, you can push new settings or new software to selected devices. Or for a zero-touch, server managed environment, ezRemote Manager will manage devices automatically, so that your thin client will update itself.

**NO LICENSE REQUIRED**

With ezRemote Manager, you don't need to register every individual device, no seat license is required. With ezRemote Manager you are ready to go, right away.

**OPEN, NO-TOUCH MANAGEMENT**

Open Management gives you choice, flexibility, and lower costs. Every Neoware thin client comes bundled with Neoware ezRemote Manager, the most robust, and most open thin client management tool available. ezRemote Manager lets you manage all your desktops without touching any of them. Discover, configure, shadow, and upgrade your thin client appliances and personal computers without visiting the desktop. Because ezRemote Manager is based on industry standards, it can be integrated with other management tools, including IBM Tivoli, Microsoft SMS and Altiris Deployment Solution. You get flexibility, investment protection, and lower support costs should your needs change in the future.

**GLOBAL EXPERTISE**

Millions of individuals at thousands of companies around the globe depend on Neoware to provide high-quality products and superior service. Neoware thin client appliances are open, secure, reliable, affordable, manageable and obsolete-free. Neoware has the global expertise to help you migrate to thin client appliances, integrate mainframe applications, remotely manage your PCs, train your people, and create the best possible solutions. Whether you're new to server-based computing or expanding your system, Neoware can evaluate your environment, recommend the optimal solution, and implement on time and on budget.



FEATURE	BENEFIT
The most powerful, most flexible tool available for managing thin clients and personal computers	Lets you control, upgrade, and secure thousands of desktops without leaving your desk
Database integration with the ability to use any database, not just SQL Server	Supports management of tens of thousands of devices
Enhanced ease-of-use and user interface	Lets you manage thousands of appliances as easily as one, without training
Supports current models plus older Neoware appliances, and thin clients from Boundless, IBM and NCD	One tool manages all your thin client appliances
Manages appliances running Windows CE, Linux, Windows NT Embedded, Windows XP Embedded, or netOS	One tool no matter which operating systems you use
Installs on a Windows NT or Windows 2000 server, with no need for additional services or software	Fast, easy set up without special training
Allows appliances to be configured as groups based upon any criteria, including organization structure, location, software configuration, or appliance type	Manage your network your way
A version for SMB customers that runs on Windows XP desktop without requiring a server-class OS	Powerful remote management capabilities from any XP desktop
Snap-ins	Install software components instead of complete operating systems, reducing bandwidth requirements
Shadowing	For help-desk support with a separate implementation just for help-desk administrators
ezUpdates	Perform fully configurable pull-based, unattended software updates across the most complex networks
Cloning	Copy configurations and software from one Neoware appliance to an unlimited number of others on the network

NEOWARE. WOULDN'T IT BE GREAT?

NEOWARE OPEN MANAGEMENT

	EZREMOTE MANAGER ENTERPRISE EDITION	EZREMOTE MANAGER LIMITED EDITION
Open Management. Integrated with IBM Tivoli, Microsoft SMS, and Altiris.	•	
Windows Server OS Version for Enterprise Scalability	•	
Windows Desktop OS Version for Flexibility and Portability		•
ezInstall – Quick and Easy Install	•	•
Enterprise-Ready – Manage Neoware Appliances on Any Number of Subnets	•	•
Consistent, Full Functional Management for All Neoware Thin Clients	•	•
Device Discovery (Multimode Locate Across Subnets)	•	•
Asset Management – Hardware and Software (Group, Sort, List, Print Reports)	•	•
Save and Use Multiple Databases for Easier Management of Large Enterprises	•	•
One-Window Appliance Summary View for Network, Serial Number, Appliance Name, Software Version, and Hardware Configuration Information	•	•
Set or Change Appliance Security Settings (Single or Multiple Appliances Simultaneously)	•	•
Software Updates, Unattended Push and Pull (Full image Updates)	•	•
Software Snap-Ins, Unattended Push and Pull (Software Updates)	•	•
Terminal Properties Configuration, Unattended Push and Pull (Modify Network, Display, Keyboard, and Mouse Settings)	•	•
Connection Configuration Management, Unattended Push and Pull (Add and Edit New Server Connections)	•	•
Restore Properties and Connections from Saved Files	•	•
Customize Neoware Software and Settings	•	•
Event Logging	•	•
System Cloning (Copy One Appliance's Connections and Properties to Any Number of Other Appliances, Individually or in Groups)	•	•
Task Scheduling (Allows Tasks to be Defined and Run at a Later Date/Time)	•	•
Works with Unlimited Numbers of Units, Simultaneously	•	•
Multiple User-Access Modes - Delegated Administration	•	•
Powerful, Industry Standard Scripting Capabilities	•	•
Simultaneous Updates	•	•
Uses Standard Protocols (IP, TCP, FTP, SNMP)	•	•
Default Client Configuration Provide Plug-n-Play Capabilities	•	•
Wake-On-LAN Capabilities	•	•
Manages IBM NetVista Thin Clients	•	•
Remote Troubleshooting and Diagnostic Tools	•	•
RC4 Encryption	•	•
Password Protected Views	•	•
Centrally Managed and Applied Passwords Protecting Thin Client Properties	•	•
Import and Export Data	•	•
Developed In-House	•	•
Multiple Grouping Levels	•	•
Works with Multiple Views	•	•
Installation Requirements		
Operating System	Windows NT 4.0 Server, Windows 2000 Server, or Windows Server 2003	Windows NT 4.0 Workstation, Windows 2000 Professional, or Windows XP Professional
RAM		
64 MB	•	•
Available Disk Space		
5 MB	•	•
Media Format		
Web Download from www.neoware.com/downloads/ Self-Installing Executable	•	•
Network Interface		
TCP/IP - Local Area, Wide Area, and DialUp	•	•

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